



Charity Start Up of the Year 2016
Outstanding Dementia Care Product of the Year 2016

Privacy Statement

25-05-2018

Who we are

My Life Films are a charity registered in England with the number 1157198. Our main purpose is to help people living with dementia by producing free biographical films for them.

How your personal data will be used

We hold and process personal data about you in order to update you about the charity in our newsletter, to notify you about fundraising events, to find new cases and promote the charity in general.

We usually keep this information on our CRM software E-Tapestry until you decide to unsubscribe. Other organisations we use to store your data are Mailchimp and Microsoft.

Should there be any change to your personal details in the future (ie change of name, address, telephone number, bank account, next of kin, etc) you are kindly asked to notify us promptly. This will ensure we maintain accurate personal details and that we are able to contact you or another designated person in case of an emergency. If it becomes our intention to use your information for any other reason, we shall advise you of those intentions prior to using the information for the additional purpose(s) as well as advising you of any other details within this statement which may be affected.

Your rights: You have a number of rights with regards to how your data is protected.

By providing us with your information you will have the right to access and rectify your personal details. If you did wish to access your data, you shall have the right to view or receive a copy of the information in a commonly used format such as a pdf document or an e-mail. Any information which is processed by automated means and is purely required for the performance of a contract, may be transmitted to another data controller if you request it. You may also have the right to ask for the processing of your personal data to be restricted or even erased. Whether or not you exercise the right to erasure, the Company will erase your personal data in certain situations and particularly when the data is no longer required.

Sending personal data internationally

Your data may be transferred and processed outside of the European Economic Area and in any other country in which the organisation may have offices or subsidiary companies or agents or contractors at any time.

You should therefore be aware that:

Appropriate safeguards have been implemented which protect your rights in accordance with current data protection laws.



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More information

If you have any queries or you wish to speak to us about how your information will be used, then please contact us at jo@mylifefilms.org

In the event that you should have a complaint about how your data has been processed by us, we would like to hear from you so that we may put it right. However, you will always have the right to lodge a complaint with the Information Commissioner's Office www.ico.org.uk